



## Jigsaw4U – Annual Review 2016

Celebrating 20 years of helping children and young people  
put the pieces back together



“Jigsaw4u is very great, they help you so much.  
They help you understand what’s good about yourself!”

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## Who are we?

Jigsaw4u is a well-established and respected South-West London based children's charity, working with children and young people affected by complex social and emotional issues.

### Services we offer:

- Pre and Post Bereavement
- Home School Links
- Domestic Abuse
- Missing Young People
- Participation for Children with Disabilities
- Child Sexual Exploitation
- Advocacy for Looked After Children
- Mentoring
- Parenting

## The last 20 years

Jigsaw4u (originally known as 'Moving Forward Together') was established by Anne Davies, a social worker, and a few like-minded colleagues in May 1997.

They saw the need for a charity that would listen directly to the views of children and young people and act on them. The main focus of the work was bereavement and our vision of "helping children and young people put the pieces back together" has always been at the heart of Jigsaw4u.

The charity has evolved and grown over the years from very small beginnings, to the organisation it is today: 26 members of staff, 90 trained volunteers, supporting 657 parents and 3,308 children and young people.

There have been times over the last 20 years that have been difficult for Jigsaw4u, much like many charities in the recent years of recession. However, Jigsaw4u showed itself equal to the challenge.

Under the leadership of Director, Pam Byfield - with the loyalty, professionalism and commitment of staff, trustees and volunteers - the service has continued to grow and flourish, with more children being seen and more projects being delivered year on year.

We couldn't have done this without increasing awareness of Jigsaw4u and expanding our funding sources; this year especially we have benefitted from increased community fundraising and support from businesses far and wide. Our name is becoming increasingly well known for excellent practice locally and regionally.

We look forward to our 20<sup>th</sup> anniversary with great enthusiasm for the future and hope to expand on the amazing work of the last 20 years!



*Christine Roe*  
Chair of Trustees



"When school was suffering and I was being bullied because of my situation, Jigsaw4u was there to support me."

# Why are we needed?

In 2015/6 Jigsaw4u supported over 3,900 individuals in South West London.

## Did you know?



**1 in 5**

Number of children that will experience domestic abuse in their lifetime.



**1 in 20**

Number of young people that will have lost one or both of their parents by the age of 16.



**10,000**

Number of Looked After Children in London in 2015.

## What have we done?



**4853**

Number of 1:1 sessions delivered by the Home School Links team.



**855**

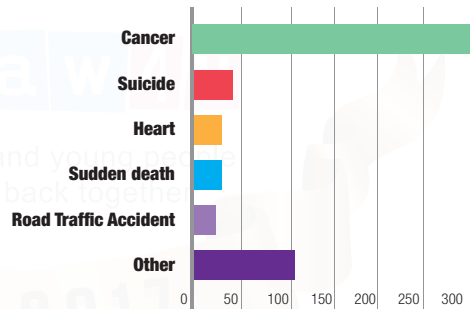
Number of referrals for young people reported as missing in Merton and Sutton.



**498**

Number of referrals for the Pre and Post Bereavement service.

## Reasons for Bereavement Referrals



## How have we done?



**100%**

of parents who reported improvement in children's health and wealth.



**84%**

percentage of missing episodes prevented or reduced by the Missing Young People service.



**100%**

percentage of children who reported an improvement on the Outcome Star after Home School Links support.

### Without Jigsaw4u...

*"I think I would still be running away and my parents would not understand"*

*"I wouldn't have been able to emotionally handle everything all at once"*

*"I couldn't keep calm and control my anger properly"*

### With Jigsaw4u...

*"I have not gone missing again"*

*"I really like myself and feel happy about myself."*

*"They helped me to sort out most of my problems and has made our house and my life happier."*



# Jigsaw4u Events – My how we’ve grown.

## Art Exhibition 2011 – 2016

In 2011 Jigsaw4u had its first Art Exhibition at Merton Civic Centre showcasing the work of children supported by the Home School Links team. Now in its 5<sup>th</sup> year, the 2016 exhibit had pieces from 5 different projects across Jigsaw4u and was opened by the Mayor of Merton.



## Our First Ever Crowd-Funder, Christmas 2015



For Christmas 2015 Jigsaw4u launched its first ever crowd funding campaign to raise money to take children to the pantomime. Thanks to kind donations from friends, family and local businesses we raised nearly double our £1000 target and as a result we were able to take out over 20 children whose families do not have enough money, or whose parents are not well enough, to celebrate Christmas.

“I’ve never been to the theatre before, I’d only ever seen it on the TV. Thank you for choosing me!”

## Easter Party



In 2015 we had our first Easter Party after a young person had mentioned they’d never done an Easter Egg Hunt before. 20 children attended and all received an egg.

In 2016, thanks to the amazing work of Reed Wimbledon, Andrew Scott Robertson, Morden Mosque, The Wimbledon School of English, ASDA Sutton and The Carshalton Co-operative we had the most amazing Easter ever. We had 45 people at our party and we gave out over 500 EGGS to families, schools and other local charities supporting children and young people in the area!



## With a little help from our friends



In 2015 Jigsaw4u invested in a Business Development Coordinator in order to expand our fundraising efforts, increase public awareness and develop links with local businesses.

We've had some amazing opportunities in the last year, and built fantastic relationships. Here's just a few of the highlights of our business engagement journey so far.

### Football4u

In June 2016 Jigsaw4u organised its biggest ever charity football tournament, and the first that brought together local schools and local businesses. We raised £2,500 and received over £3,000 worth of donations to put on the event.

We want to build on the success of this tournament to include more teams next year. We are always looking for new community partners, so if you have keen footballers in your office, contact us to get signed up.



### RBS and Pilotlight – Developing Our Training Programme



Jigsaw4u were given the fantastic opportunity by the charity Pilotlight to work with a team of talented graduates from the Royal Bank of Scotland. They helped us to develop our new Training Package, so we can share our many years' of experience and local knowledge with other professionals working with children and young people.

If your organisation is interested in any of our areas of expertise, such as: bereavement, domestic abuse and child sexual exploitation. Get in touch to book your training now!

### Merton Best Business Awards



Jigsaw4u were shortlisted at the Merton Best Business Awards 2016 in the Best Enterprising Business category. We are very excited at the progress we have made in making local people and local businesses more aware of the work that we're doing and hope to continue this into our 20<sup>th</sup> year.

If you want to help us spread the word about the work that we do, follow us on Twitter, like us on Facebook and share it with your friends, family and colleagues.





# A huge **THANK YOU** goes out to all of our partners and individual supporters this year, some of these include...

RBS, TSB Wallington, ASDA Sutton, Carshalton Co-operative, United Living, Cranleigh Tennis and Social Club, Love Water, Parkside Hospital Trust, Indigo Planning, Spindle Roofing, Surrey Banners, Merton Chamber of Commerce, Team Dignitas, Carshalton Park Rotary Club, AFC Wimbledon, Geeks, SBR Events, Simpson Millar, Andrew Scott Robertson, REED Wimbledon, The Wimbledon School of English, PLMR, Mazars LLP, Mishcon de Reya, Priscilla's Tea Room, Screw Fix, Wexas Travel, Woodcock Holdings, BHP Billiton, Sutton Night Watch, Ursuline Prep School, Our Lady Queen of Heaven, St John Fisher School, Wilson's School, Utility Warehouse, Libby Cavin PR, Southside House, Morden Mosque...

## It could be you!

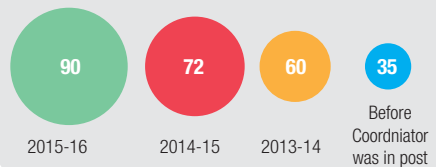
If you are interested in working with Jigsaw4u there are lots of ways that businesses and individuals can get involved:

Staff fundraising, Payroll Giving, Gifts in kind, Volunteer on a project or one off event, Donate your time and expertise, Sponsor a project, Sponsor an activity or event.

## Jigsaw4u's Volunteer Programme

Jigsaw4u's Volunteer Programme has grown immensely thanks to the work of our Volunteer Coordinator. Since 2013, Jigsaw4u has been dedicated to expanding our volunteering offer and giving potential volunteers the best possible experience.

### Number of Volunteers Trained Since Employing our Volunteer Coordinator



Volunteers are vital to delivering many of the projects at Jigsaw4u, especially; Mentoring, Helping Hands – Domestic Violence support, Advocacy and Befriending for Looked After Children.

We're always looking for enthusiastic, passionate and committed people to help us make a difference to the lives of local children and young people. This is exactly what our volunteers do...make a difference, a huge one!

## Don't just take our word for it...

"Every now and again, (and this is the best bonus) it is obvious that the child really values being both heard and listened to."

"If I'm upset about something, my mentor helps me to feel better or look at something in a different way."

"I enjoy working with the young people because it gives them a great opportunity to be themselves"





Volunteers made this special moment happen;  
The Gentlemen's Singles Final,  
Wimbledon 2016.

Yousef is one of the children on our volunteer led Mentoring project which is funded by The Wimbledon Foundation. Thanks to the Wimbledon Foundation and our amazing volunteers, we are able to support children like Yousef through the difficult transition to secondary school.



"It's a day I'll never forget. I still can't believe it happened!"  
– Yousef, on his amazing coin toss experience.

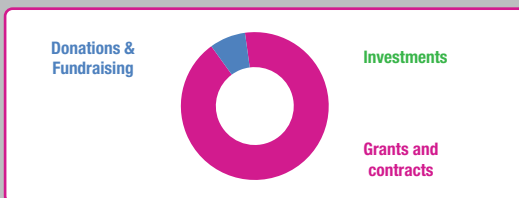
Jigsaw4u have had a fantastic 20 years, and we are working hard to ensure that we will still be here to support children, young people and families for the next 20 years.

**So do we still need your help?**  
**Short answer, YES!**

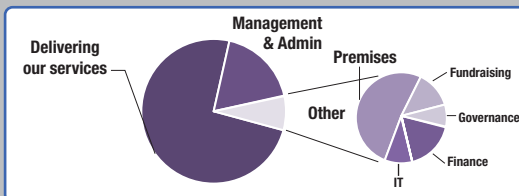


This is where our money comes from and how we spend it.  
As you can see the majority of our money currently comes from grants and contracts to directly deliver services to children and young people.

*Where  
our money  
comes  
from?*



*How  
we spend  
our money?*



# What can you do today, to make you feel proud?

Follow us on **social media** – spread the word about who we are and what we do.  
We're on **Twitter, Facebook, Instagram and LinkedIn.**

Or simply donate!

£10 could buy a memory box for children who have lost a parent.

**Text JIGS16 £10 to 70070**

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“Hey, remember me? I wanted to thank you for everything you did for me...  
You've helped me more than you will ever know.  
You've inspired me to want more for myself”



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